



# **2019-20**

# **NCGA Program Overview**

# AGENDA

- A. World Handicap System – 90 Minutes
- B. Admin Portal (GHP Replacement) 30 Minutes
  - A. Score Maintenance
- C. NCGA Member Management Solution MMS Powered by MemberPlanet – 90
  - A. Add/Remove Members
    - 1.



# Overview

- BACKGROUND
- EXPECTATIONS
- MEETING LOGISTICS
- RAFFLES!





## 2) Admin Portal

# Admin Portal Demo

## USGA Admin Portal Log In



Email Address \*

Password \*

☐ Remember Me

[Forgot your password?](#)

Log In

## AGENDA

# Topics for Today



TIMELINE



GHP CLUB TO  
ADMIN PORTAL



KIOSK  
OVERVIEW

## Timeline Categories

1/1 to 1/5

### Cutover

GHIN data (association, club, golfer, score) is migrated into new platform.

Opportunity for association to prepare GHIN products for launch

1/6

### Launch

Associations notify their clubs and golfers score posting has resumed and how to access new GHIN products

[Login](#)

## GHIN HANDICAP PROGRAM Online

**Club/Service Login**

Asn # Club #

Club Number:

Password:

☒ Remember me next time.



## USGA Admin Portal Log In



Email Address \*

Password \*

☐ Remember Me

[Forgot your password?](#)

Log In

## Bolsillos Altos GC

Add Golfer

Roster

Golfer Group

Account

Golfer Name

Membership Status

Merged

Membership Code (MC)

Gender

Golfer Group

Reset

Export To Excel

Activate

Inactivate

Change Membership Type

Active = 0 | Inactive = 0 | Total = 0

Hide Filters

| ✓                  | Golfer Name | H.I. | Status | Status Date | GHIN # | Local # | Gender | MC | Date Of Birth |
|--------------------|-------------|------|--------|-------------|--------|---------|--------|----|---------------|
| No data available. |             |      |        |             |        |         |        |    |               |

Manage

Rapid Score Entry

Reports

Tools &amp; Resources

Log Out

Manage &gt; Modesto GC

## Modesto GC

Add Golfer

Roster

Golfer Group

Account

Golfer Name

Membership Status

Merged

Membership Code (MC)

Gender

Golfer Group

Active

Select...

Select...

Select...

Select...

Reset

Export To Excel

Activate

Inactivate

Change Membership Type

Active = 146 | Inactive = 0 | Total = 146

Hide Filters —

|                          | Golfer Name                      | H.I. | Status | Status Date | GHIN # | Local # | Gender | MC | Date Of Birth |
|--------------------------|----------------------------------|------|--------|-------------|--------|---------|--------|----|---------------|
| <input type="checkbox"/> | <a href="#">Abell, Kurt</a>      | 12.1 | Active | 05/01/2019  | 5 129  |         | M      | R  | 01/01/1951    |
| <input type="checkbox"/> | <a href="#">Adams, Darrell</a>   | 21.7 | Active | 01/19/2019  | 7 91   |         | M      | R  | 11/01/1950    |
| <input type="checkbox"/> | <a href="#">Aguiniga, Tony</a>   | 18.0 | Active | 03/11/2014  | 4 71   |         | M      | R  |               |
| <input type="checkbox"/> | <a href="#">Ahrenholtz, Mike</a> | 12.1 | Active | 01/19/2013  | 9 356  | 89      | M      | R  | 04/01/1950    |
| <input type="checkbox"/> | <a href="#">Alvernaz, Thomas</a> | 13.5 | Active | 12/31/1991  | 9 60   | 1139    | M      | R  | 02/25/1950    |
| <input type="checkbox"/> | <a href="#">Amador, Bruce</a>    | 15.8 | Active | 02/25/2019  | 2 123  |         | M      | R  | 10/01/1950    |

# Beta Ray Bill

[Add Golfer](#)GHIN Number: **3200190** | [tec@ncga.org](mailto:tec@ncga.org)H.I.  
**1.1**Low H.I.  
-**Handicap Management**[Score Maintenance](#)[Post a Score](#)[Account](#)

## Modesto GC - Northern California Golf Association

[Modify H.I.](#)[Modify Low H.I.](#)[Withdraw H.I.](#)[Special Update](#)

### Revision Scores

Total Differential: 6.6

| Used | Type | Date       | Score | C.R. / Slope | PCC. ⓘ | Diff. ⓘ | ESR ⓘ | Adj. ⓘ | Course Name / Tee                    |
|------|------|------------|-------|--------------|--------|---------|-------|--------|--------------------------------------|
| ☆    | H    | 11/08/2019 | 72    | 70.9 / 123   | -      | 1.0     | -     | -      | Dryden Park GC - Dryden Park G...    |
|      | CH   | 11/02/2019 | 75    | 70.9 / 123   | -      | 3.8     | -     | -      | Dryden Park GC - Dryden Park G...    |
|      | A    | 11/01/2019 | 78    | 73.0 / 140   | -      | 4.0     | -     | -      | Poppy Hills GC - Poppy Hills GC -... |
| ☆    | H    | 10/31/2019 | 73    | 70.9 / 123   | -      | 1.9     | -     | -      | Dryden Park GC - Dryden Park G...    |
|      | H    | 10/24/2019 | 75    | 70.9 / 123   | -      | 3.8     | -     | -      | Dryden Park GC - Dryden Park G...    |
| ☆    | H    | 10/21/2019 | 70    | 69.4 / 121   | -      | 0.6     | -     | -      | Dryden Park GC - Dryden Park G...    |
| ☆    | H    | 10/18/2019 | 70    | 70.9 / 123   | -      | -0.8    | -     | -      | Dryden Park GC - Dryden Park G...    |
| ☆    | H    | 10/15/2019 | 74    | 70.9 / 123   | -      | 2.8     | -     | -      | Dryden Park GC - Dryden Park G...    |
|      | A    | 07/28/2019 | 85    | 73.7 / 136   | -      | 9.4     | -     | -      | Olympic Club Lakeside                |

# Beta Ray Bill

[Add Golfer](#)[Add Club](#)GHIN Number: 3200190 | [tec\\_ncga.org](mailto:tec_ncga.org)[Handicap Management](#)[Score Maintenance](#)[Post a Score](#)[Account](#)H.I  
1.1Low H.I  
-

Course Name

Score Types

Days of Week

Date Ranges

From

To

Select...

7 selected

Date Played

Reset

[Export To Excel](#)

Used in Current Revision



Considered in Current Revision



Edited Score

Total Rounds = 17

[Hide Filters](#)

| Used | Score Type | Date Played | Score | C.R./Slope | PCC. ⓘ | Diff. ⓘ | ESR ⓘ | Adj. ⓘ | Course Name/Tee          | Date Posted         |             |
|------|------------|-------------|-------|------------|--------|---------|-------|--------|--------------------------|---------------------|-------------|
| ☆    | H          | 11/08/2019  | 72    | 70.9/123   | -      | 1.0     | -     | -      | Dryden Park GC / Blue    | 11/08/2019 09:45:40 | Edit Delete |
|      | CH         | 11/02/2019  | 75    | 70.9/123   | -      | 3.8     | -     | -      | Dryden Park GC / Blue    | 11/08/2019 10:35:48 | Edit Delete |
|      | A          | 11/01/2019  | 78    | 73.0/140   | -      | 4.0     | -     | -      | Poppy Hills GC / 4 Po... | 11/08/2019 09:47:19 | Edit Delete |
| ☆    | H          | 10/31/2019  | 73    | 70.9/123   | -      | 1.9     | -     | -      | Dryden Park GC / Blue    | 11/08/2019 09:46:40 | Edit Delete |
|      | H          | 10/24/2019  | 75    | 70.9/123   | -      | 3.8     | -     | -      | Dryden Park GC / Blue    | 11/08/2019 09:46:31 | Edit Delete |
| ☆    | H          | 10/21/2019  | 70    | 69.4/121   | -      | 0.6     | -     | -      | Dryden Park GC / White   | 11/08/2019 09:46:20 | Edit Delete |
| ☆    | H          | 10/18/2019  | 70    | 70.9/123   | -      | -0.8    | -     | -      | Dryden Park GC / Blue    | 11/08/2019 09:46:08 | Edit Delete |
| ☆    | H          | 10/15/2019  | 74    | 70.9/123   | -      | 2.8     | -     | -      | Dryden Park GC / Blue    | 11/08/2019 09:45:55 | Edit Delete |
|      | A          | 07/28/2019  | 85    | 73.7/136   | -      | 9.4     | -     | -      | Olympic Club Lakeside    | 09/27/2019 07:42:15 | Edit Delete |
|      | A          | 07/25/2019  | 83    | 70.6/130   | -      | 10.8    | -     | -      | Olympic Club Ocean       | 09/27/2019 07:41:51 | Edit Delete |

Select...

7 selected

Date Played

Reset

Export To Excel



Used in Current Revision



Considered in Current Revision



Edited Score

Total Rounds = 17

Hide Filters



## Edit Score



Date Played \*

10/31/2019



Score Type

Home

Away

Competition

Holes

18

9

Choose Course / Tee Lookup Method



Home Courses/Tees



Course/Tee Search

Course/Tee Played \*

Dryden Park GC Blue (70.9 / 123 / 72)



Front 9

Back 9

Total 18\*

Close

Edit Score

07/19/2019

81

71.5/131

-

8.2

-

-

Olympic Club Ocean

09/27/2019 07:41:29

Edit Delete

07/02/2019

80

74.2/138

-

4.7

-

-

Olympic Club Lakeside

09/27/2019 07:41:06

Edit Delete

06/22/2019

83

71.5/131

-

9.9

-

-

Olympic Club Ocean

09/27/2019 07:40:44

Edit Delete

# Beta Ray Bill

Add Golfer

GHIN Number: 3200190 | [tec\\_@ncga.org](mailto:tec_@ncga.org)

H.I  
1.1

Low H.I  
-

Handicap Management

Score Maintenance

Post a Score

Account

Hole-by-Hole

Total Score

Date Played \*

11/08/2019



Score Type

Home

Away

Competition

Holes

18

9

Choose Course/Tee Lookup Method:



Home Courses/Tees



Course/Tee Search

Course/Tee Played

Dryden Park GC / Blue (70.9 / 123 / 72)

|              | 1   | 2   | 3   | 4   | 5   | 6   | 7   | 8   | 9   | OUT  |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Yards        | 318 | 506 | 339 | 520 | 161 | 441 | 378 | 340 | 203 | 3206 |
| Par          | 4   | 5   | 4   | 5   | 3   | 4   | 4   | 4   | 3   | 36   |
| Stroke Index | 1   | 3   | 5   | 7   | 9   | 11  | 13  | 15  | 17  |      |
| Score        |     |     |     |     |     |     |     |     |     |      |
| Adj. Score   |     |     |     |     |     |     |     |     |     |      |

|              | 10  | 11  | 12  | 13  | 14  | 15  | 16  | 17  | 18  | IN   | TOT  |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|
| Yards        | 183 | 438 | 403 | 518 | 394 | 342 | 342 | 192 | 501 | 3313 | 6519 |
| Par          | 3   | 4   | 4   | 5   | 4   | 4   | 4   | 3   | 5   | 36   | 72   |
| Stroke Index | 2   | 4   | 6   | 8   | 10  | 12  | 14  | 16  | 18  |      |      |
| Score        |     |     |     |     |     |     |     |     |     |      |      |
| Adj. Score   |     |     |     |     |     |     |     |     |     |      |      |

Post Score

# Beta Ray Bill

Add Golfer

GHIN Number: 3200190

[tec\\_@ncga.org](mailto:tec_@ncga.org)

H.I  
**1.1**

Low H.I  
=

Handicap Management

Score Maintenance

**Post a Score**

Account

Hole-by-Hole

Total Score

Date Played \*

11/08/2019



Score Type

Home

Away

Competition

Penalty

Holes

18

9

Choose Course/Tee Lookup Method:



Home Courses/Tees



Course/Tee Search

Course/Tee Played

Dryden Park GC / Blue (70.9 / 123 / 72)



Front 9

Back 9

Total 18

Post Score





## Handicap Index Course Handicap Report

Modesto GC  
Dryden Park GC

| Full Name             | Handicap.<br>Index | White.<br>(Male/121/69.4) | Red.<br>(Female/122/73.7) |
|-----------------------|--------------------|---------------------------|---------------------------|
| Kurt Abell            | 12.1               | 10                        | 13                        |
| Darrell Adams         | 21.7               | 21                        | 23                        |
| Mr. Tony Aguiniga Jr. | 18.0               | 17                        | 19                        |
| Mike W Ahrenholtz     | 12.1               | 10                        | 13                        |
| Bob Ahtoong           | 8.9                | 7                         | 9                         |
| David Allen           | NH                 |                           |                           |
| Thomas E Alvernaz     | 13.5               | 12                        | 14                        |
| Bruce Amador          | 15.8               | 14                        | 17                        |
| James Ambrosavage     | 14.8               | 13                        | 16                        |
| Ed Apicella           | 24.2               | 23                        | 26                        |
| David James Archer    | NH                 |                           |                           |
| Michael Armesto       | NH                 |                           |                           |
| John Arnold           | 15.5               | 14                        | 16                        |
| James Atchison        | 1.0                | +2                        | 1                         |
| Robert Atwell         | NH                 |                           |                           |
| Jerardo Avila         | 20.2               | 19                        | 22                        |
| Glen Avilla           | 10.5               | 9                         | 11                        |
| Harold Aycock         | 8.8                | 7                         | 9                         |
| Gary Bagnani          | 9.9                | 8                         | 10                        |



## Scores Posted Report

Northern California Golf Association  
Modesto GC

| Full Name         | Golfer Status | Handicap Index | Round Count | Score Type | Date Played | ESC Score | Course Rating | Differential | Course Played                  | Date Posted |
|-------------------|---------------|----------------|-------------|------------|-------------|-----------|---------------|--------------|--------------------------------|-------------|
| Mike [REDACTED]   | Active        | 12.1           | 2           | A          | 10/29/2019  | 91        | 69.0          | 36.0         | Creekside Modesto Ca           | 10/29/2019  |
|                   |               |                |             | H          | 10/20/2019  | 89        | 70.9          | 16.6         | Dryden Park Gc                 | 10/20/2019  |
| Thomas [REDACTED] | Active        | 13.5           | 10          | H          | 10/30/2019  | 91        | 69.4          | 20.2         | Dryden Park Gc                 | 10/30/2019  |
|                   |               |                |             | H          | 10/28/2019  | 84        | 69.4          | 13.6         | Dryden Park Gc                 | 10/28/2019  |
|                   |               |                |             | H          | 10/28/2019  | 81        | 69.4          | 10.8         | Dryden Park Gc                 | 10/28/2019  |
|                   |               |                |             | H          | 10/23/2019  | 88        | 69.4          | 17.4         | Dryden Park Gc                 | 10/23/2019  |
|                   |               |                |             | A          | 10/21/2019  | 80        | 68.6          | 11.2         | Creekside Gc Creekside Gc      | 10/21/2019  |
|                   |               |                |             | H          | 10/18/2019  | 79        | 69.4          | 9.0          | Dryden Park Gc                 | 10/18/2019  |
|                   |               |                |             | T          | 10/25/2019  | 87        | 67.7          | 18.2         | Green Spring Gc - Gold         | 10/25/2019  |
|                   |               |                |             | A          | 10/16/2019  | 92        | 70.0          | 19.3         | Green Spring Gc Green Spring G | 10/16/2019  |
| John [REDACTED]   | Active        | 15.5           | 2           | T          | 10/23/2019  | 97        | 68.1          | 27.9         | Ledges Gc - White              | 10/23/2019  |
|                   |               |                |             | A          | 10/15/2019  | 97        | 68.1          | 27.9         | The Ledges The Ledges          | 10/15/2019  |
|                   |               |                |             | T          | 10/21/2019  | 91        | 64.7          | 26.1         | Southgate Gc - White           | 10/21/2019  |
| Harold [REDACTED] | Active        | 8.8            | 3           | T          | 10/21/2019  | 84        | 67.8          | 15.5         | Sky Mountain Gc - White        | 10/21/2019  |
|                   |               |                |             | H          | 10/28/2019  | 80        | 69.4          | 9.9          | Dryden Park Gc                 | 10/28/2019  |
|                   |               |                |             | H          | 10/28/2019  | 82        | 69.4          | 11.8         | Dryden Park Gc                 | 10/28/2019  |
| Ron [REDACTED]    | Active        | 17.8           | 7           | H          | 10/28/2019  | 80        | 69.4          | 9.9          | Dryden Park Gc                 | 10/28/2019  |
|                   |               |                |             | H          | 10/30/2019  | 98        | 69.4          | 26.7         | Dryden Park Gc                 | 10/30/2019  |
|                   |               |                |             | H          | 10/28/2019  | 90        | 69.4          | 19.2         | Dryden Park Gc                 | 10/28/2019  |

Roster

Golfer Group

Account

Tues Twilight



Edit Name

Delete

Add Group

Name

Membership Status

Membership Code (MC)

Gender

Active



Select...



Select...



Reset

Available Golfers (315) Filtered Golfers (135)

| <input type="checkbox"/> | Name            | H.I. | GHIN #  | Gender | Status |
|--------------------------|-----------------|------|---------|--------|--------|
| <input type="checkbox"/> | Silviano Suarez | 21.4 | 2860009 | M      | Active |
| <input type="checkbox"/> | Stan Gustafson  | 12.4 | 3081174 | M      | Active |
| <input type="checkbox"/> | Steve Torres    | 18.4 | 1744043 | M      | Active |
| <input type="checkbox"/> | Steve Weidman   | 15.4 | 1992070 | M      | Active |
| <input type="checkbox"/> | Thomas Alvernaz | 13.5 | 9228460 | M      | Active |
| <input type="checkbox"/> | Tim Campbell    | 5.7  | 7984510 | M      | Active |
| <input type="checkbox"/> | Tim Crook       | 15.7 | 1180753 | M      | Active |
| <input type="checkbox"/> | Tim Graf        | 11.7 | 6050110 | M      | Active |
| <input type="checkbox"/> | Todd Dille      | 6.1  | 2607113 | M      | Active |
| <input type="checkbox"/> | Tom Johnson     | 22.8 | 9051897 | M      | Active |
| <input type="checkbox"/> | Tom Phillips    | 4.6  | 9600763 | M      | Active |



Tues Twilight (11)

| <input type="checkbox"/> | Name              | H.I. | GHIN #  | Gender | Status |
|--------------------------|-------------------|------|---------|--------|--------|
| <input type="checkbox"/> | Chris Mendes      | 1.2  | 119723  | M      | Active |
| <input type="checkbox"/> | Ed Chacon         | 13.6 | 4567964 | M      | Active |
| <input type="checkbox"/> | Emmett Wilkins    | 14.8 | 5629825 | M      | Active |
| <input type="checkbox"/> | Jeffrey Lambaren  | 12.9 | 9795384 | M      | Active |
| <input type="checkbox"/> | Lance Warner      | 9.5  | 7766502 | M      | Active |
| <input type="checkbox"/> | Phil de Jong      | 7.0  | 5591669 | M      | Active |
| <input type="checkbox"/> | Ron Cole          | 20.4 | 2497867 | M      | Active |
| <input type="checkbox"/> | Steven Lowe       | 23.4 | 1483043 | M      | Active |
| <input type="checkbox"/> | Toby Salo         | 17.8 | 5030170 | M      | Active |
| <input type="checkbox"/> | Vernon Sutherland | 21.6 | 323497  | M      | Active |
| <input type="checkbox"/> | Wm Deal           | 15.5 | 6554303 | M      | Active |

Cancel

Save Group



Manage

Rapid Score Entry

Reports

Tools &amp; Resources

Log Out

Rapid Score Entry

Many Players

One Player

Date Setup

Specific Date

Player Entry Method

GHIN #

Posting Method

18 Total

Score Type

Home

Course

Dryden Park GC - Dryde...

Men's Default Tee

White (69.4 / 12..

Women's Default Tee

RED (73.7 / 122 /

Date played

11/01/2019



Enter GHIN #

3200190

Posting Method

18 Total

Score Type

Home

Course

Dryden Park GC - Dryden Park G...

Tee

White (69..

Front 9

Front 9

Back 9

Back 9

Total

75

Beta Ray Bill

Handicap Index: 1.1

Post Score

Date Played

Player Name

Score Type

Posting Method

Course Played

Tee

Front 9

Back 9

Total

No records to display



Club Member  
Score Posting

Guest & IGN  
Score Posting

Handicap  
Lookup

Other  
Options

**GHIN**<sup>®</sup>  
a **USGA** service



# Northern California Golf Association



## MODESTO GC

LAST NAME

LOCAL NUMBER

GHIN NUMBER

Enter Member's GHIN Number



CONTINUE

GUEST SCORE POSTING



Northern California Golf Association



## Beta Bill

**1.1** HANDICAP  
INDEX<sup>®</sup>  
LOW H.I.: NH



Post  
Total Score



Post  
Hole-by-Hole  
Score



My  
Handicap  
Information



Golfer  
Lookup

EXIT

[Privacy Policy](#)

[Terms of Service](#)

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## Beta Bill

**1.1** HANDICAP  
INDEX \*  
LOW H.I.: NH



Post  
Total Score



Post  
Hole-by-Hole  
Score



My  
Handicap  
Information



Golfer  
Lookup

EXIT





## Beta Bill

**1.1** HANDICAP  
INDEX \*  
LOW H.I.: NH



Post  
Total Score



Post  
Hole-by-Hole  
Score



My  
Handicap  
Information



Golfer  
Lookup

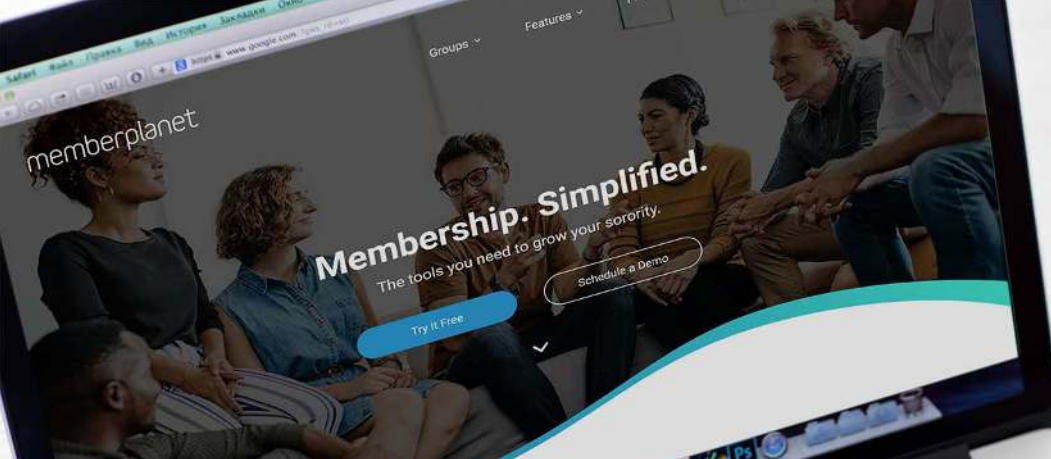
EXIT

A wide-angle photograph of a golf course under a blue sky with scattered clouds. In the foreground, a large, irregular sand trap is visible on the right side of a green. The middle ground shows a well-maintained golf course with various greens and sand traps. In the background, a large, multi-story clubhouse with a dark roof is nestled among a dense line of tall pine trees. The text "CONTACT" is positioned in the upper right, and "HANDICAP@NCGA.ORG" is centered across the middle of the image.

CONTACT

HANDICAP@NCGA.ORG



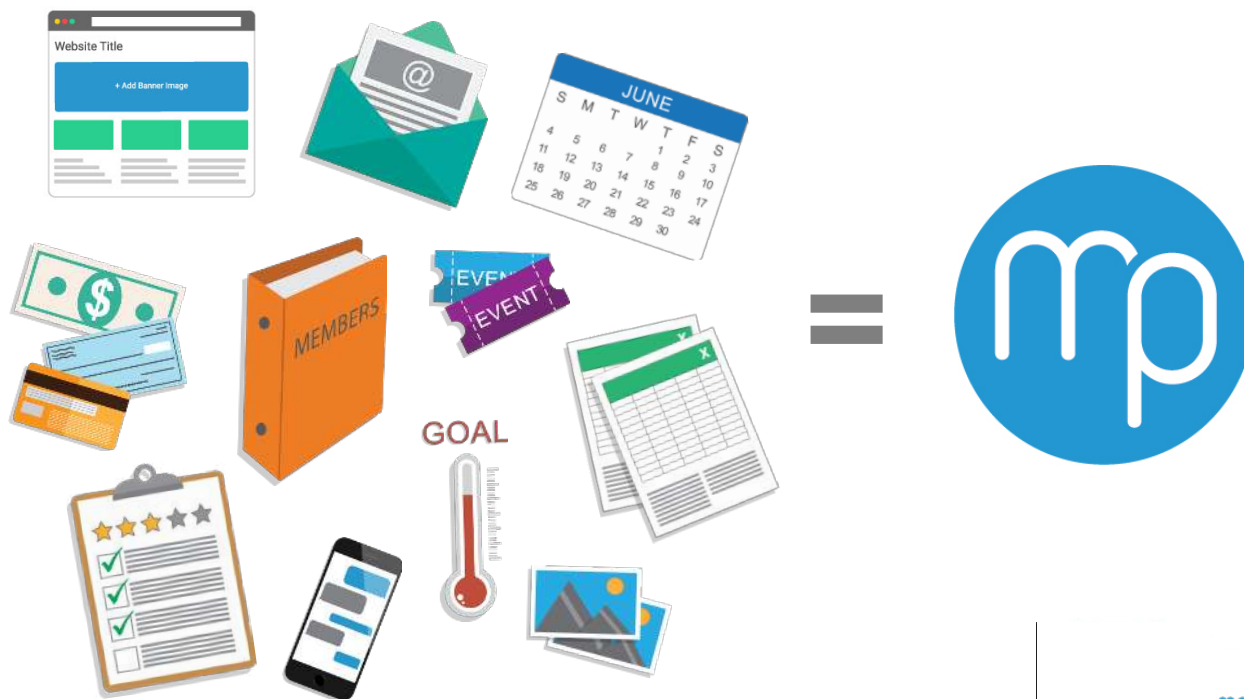


# memberplanet | introduction

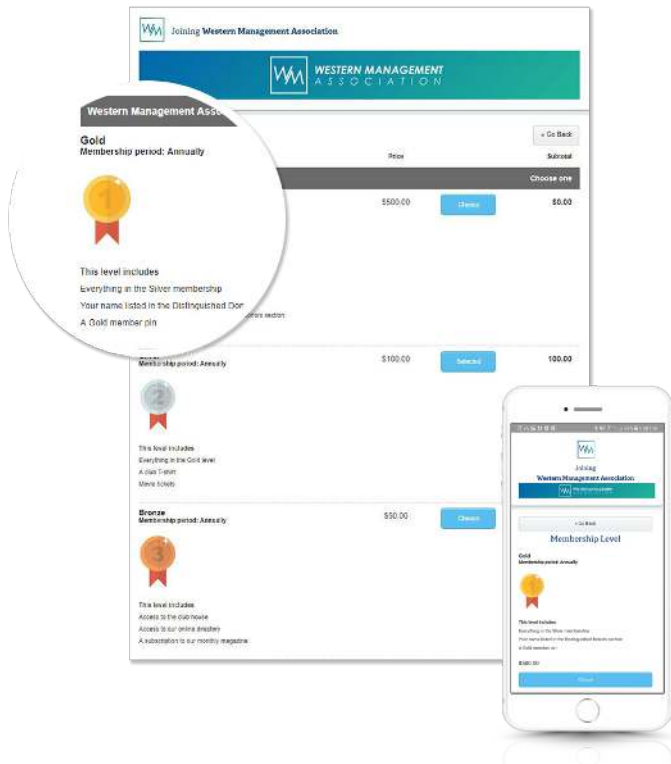


# memberplanet is Membership. Simplified.

Our online platform empowers you with the tools you need to grow your group.



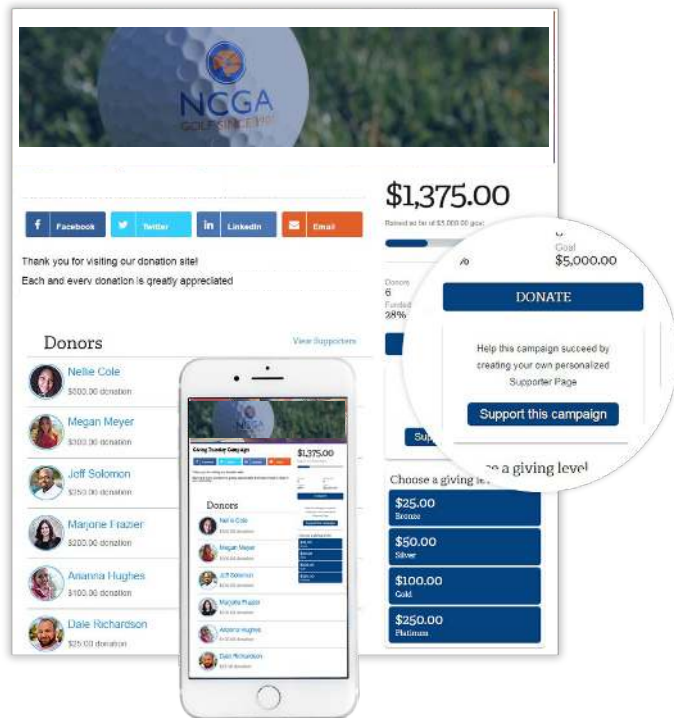
# Manage your membership



Make it easy to join your group, track activity, view reporting, and automate renewals – all in one spot.

- Easy onboarding
- Secure online database
- Membership levels
- Auto renewals & recurring payments
- Member dashboard
- Multiple payment options
- Automated email reminders
- Organizational memberships
- Customizable reports
- Admin role management
- Dynamic distribution lists
- Interactive directory

# Engage your members

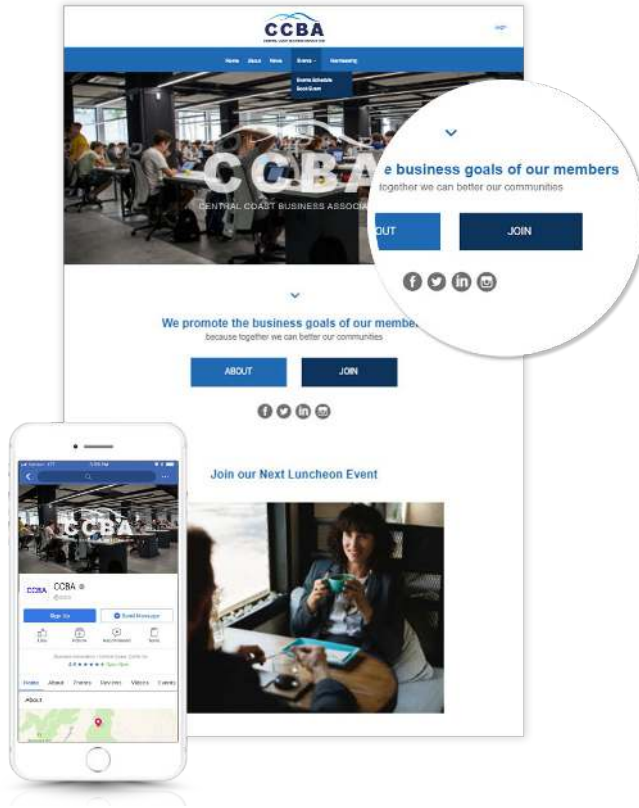


Promote your brand, your message, and your mission.

- Websites
- Mobile app
- Tournaments, ticketing, & RSVPs
- Interactive directory
- Fundraising campaigns
- Reporting
- Group text messaging
- Email newsletters
- Email automation
- Dynamic distribution lists
- Surveys



# Grow your group



Amplify your reach with websites and detailed reporting – all features work together to help you attract and segment members and target prospects.

- Websites
- Membership auto-renewal
- Online payment processing
- Payment forms
- Recurring payments
- Events, ticketing, & RSVPs
- Mobile payments
- Reporting
- Targeting prospects
- Social media sharing



memberplanet is home to more than  
24,000 groups and 7 million members



DELTA SIGMA PI®



United Way  
of Hudson County



# Pro Subscription: ~~\$100~~ \$0/month

Platform Fee: \$0    Processing Fee: 3% + \$0.30



## Member Management

- Secure online database with search capabilities Admin role management
- Interactive directory with search capabilities Electronic membership cards
- Membership levels & auto-renewals
- Unlimited number of admins



## Payment Processing

- Processing fee of 3% + \$0.30 per transaction
- Online payment processing
- Mobile payments
- Installment & recurring payments



## Communication

- 5,000 email credits
- 1,000 group text credits
- Mobile app
- Surveys



## Websites

- Basic 4-page website with ads
- Basic mobile-optimized website template
- Drag-and-drop page and style editor



## Fundraising

- Recurring and installment payments
- Peer-to-peer fundraising
- Social media sharing features



## Events, ticketing, and RSVPs

- Build an attractive event page
- Set variable ticket pricing by member status
- Send reminders to those who haven't RSVP'd



## Payment forms

- Intuitive, customizable payment forms
- Accept all payment types
- Detailed reporting on all transactions



## Smart Lists

- Targeted, auto-populating distribution lists
- Recipient list is always up to date



## Document storage

# memberplanet for NCGA clubs

Roster management\*



---

Everything else



# The most important question...

Will I be using memberplanet to collect online and record offline payments?

## Yes

---

Online membership registration

Online payment processing

Automated renewal reminders

Automated database cleanup

Recording offline membership  
payments

## No

---

Adding members

Removing members

# Easy Member Registration



Info



Level



Payment

## Enter GHIN Number

Enter your GHIN Number below to claim your account. Please omit all leading zeroes - for example, "000123" should be entered as "123". If you don't have a GHIN Number, please click the Join Now link below to set up your new NCGA profile.

**GHIN Number (please omit leading zeroes)**

[I am new to NCGA - Join Now](#)

# Member Registration/Payment Processing



Info



Level



Payment

## Welcome, Rick

You entered **GHIN Number 7**. If this is not you, [click here to go back](#).

## Payment

Select your payment method for your membership



Pay with Card



Pay with Bank

Use saved payment method

Card Number

Month

Year

CVV

Zip code

Name on card

### Summary

**E-Club Membership**

Annually  
[Change](#)

**\$69.00**

☒ Automatically renew

**Total: \$69.00**

# Member Registration



Info



Level



Payment



## Congratulations you're all set!

Your reference number is 28216J.

Thank you for renewing your NCGA membership! You'll be receiving an electronic receipt in your email inbox with the details of your payment.

We appreciate the opportunity to work on the behalf of all golfers to grow the game in Northern California, and look forward to serving you!

If you have any questions about your membership, email us at [member@ncga.org](mailto:member@ncga.org).


CONTINUE

# Customizable Club Website (Drag and Drop)





# Event Tools



## Black Tee Challenge

Thursday, November 22, 2018 at 7:00 PM to 10:00 PM (PST)

[\(Add to calendar\)](#)

Will you be attending?

☒ Yes
 ☐ No

Please click the "Yes" button above to **pay for tournament registration online**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aliquam viverra scelerisque convallis. In quam neque, lobortis sed turpis at, varius consectetur turpis. Mauris elementum aliquet neque. Donec pharetra felis non posuere convallis. Donec rutrum velit purus, eu pellentesque sem ornare id. Phasellus vel luctus felis, nec placerat nibh. Nunc in eros posuere, ornare nunc vel, elementum massa. Ut sed lacina est. Phasellus fringilla rutrum dui, eget sceleris turpis luctus in.

[Use a New Payment Method](#)

☒ Credit card
 ☐ e-Check

Card number:

Month

Year


CVV

ZIP

FULL NAME
  EMAIL (optional)

[Go Back](#)
[Pay Now](#)




### LOCATION



**Golf Course**  
 23224 Crenshaw Boulevard  
 Torrance, California, United States 90505

[Get directions >](#)

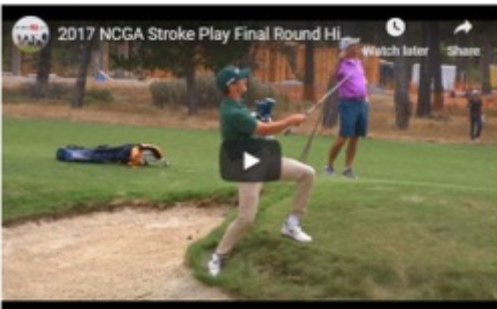
EVENT HOSTED BY

## Tickets

|             |         |
|-------------|---------|
| Event Fee   | \$75.00 |
| Net Skins   | \$16.00 |
| Gross Skins | \$16.00 |
| 2-hole Game | \$16.00 |

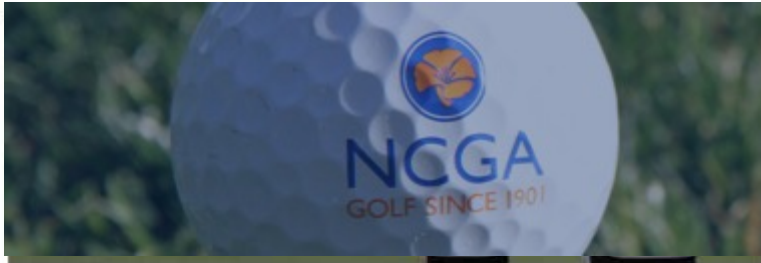
## Video



2017 NCGA Stroke Play Final Round Hi...

Watch later Share

# Automated Emails



Thank you for your participation.

Your response has been received. We will be in contact shortly with any next steps. Email us at [contact@youthoncourse.org](mailto:contact@youthoncourse.org) with any questions or comments.

*Youth on Course*

3200 Lopez Road  
Pebble Beach, CA 90663

[Add us to your address book](#)  
You may [unsubscribe](#), if you prefer not to receive future emails from us | [Privacy Policy](#)

powered by memberplanet

## Automated Emails:

- Onboarding
- Reminders
  - Auto renewal notification
  - Pre/Post Event
- Surveys
- Dynamic distribution lists

# Broadcast Feature

**Message**Write your message, choose your send date and recipients

**Title \***

79 characters remaining  
Title will be used as the subject line of emails; title will be omitted from text messages

**Message \***


Join us for the annual tournament! Registration information is available online and via email. Check your inbox for details.

1476 characters remaining


**When \***

Send now

**Delivery**Choose where you want your recipients to see the message

  
**Email**

Please note: members must have a valid email address in order to receive this email.

  
**Mobile devices**

Please note: members must have a valid mobile phone number on their MemberPlanet profile in order to receive this on their devices.

Reach your members quickly and effectively. Our Broadcast feature lets you communicate on the go with short announcements via email and group text simultaneously -- from a custom mobile number for your group.

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# Newsletter Templates



## September 2018 Newsletter

Participate in Youth on Course activities!

### Tee Time

Join us every Saturday this month for tee time at your local participating golf course. Click [here](#) to locate a Youth on Course location near you.

### Fall Fundraiser

Donations keep our members enjoying rounds of golf for \$5 or less and provides access to our important programs. More information regarding our online fundraiser to be announced via email.

### Regional Tournament

Join us for a fabulous day on the course. Enjoy lunch upon arrival, beverages throughout the day, and banquet dinner following golf. Our silent auction and raffle never disappoint. This event is one of our top two fundraisers for the year. Your involvement ensures we at Youth on Course continue to support the local children in Pebble Beach.

Entry Donation Includes Green Fees, Gift, Lunch, Dinner, Cart And Awards \$155 (\$74 is Tax Deductible).

### Contact

Travis Johnson - Events Coordinator  
tjohnson@youthoncourse.org  
(831) 625-4653

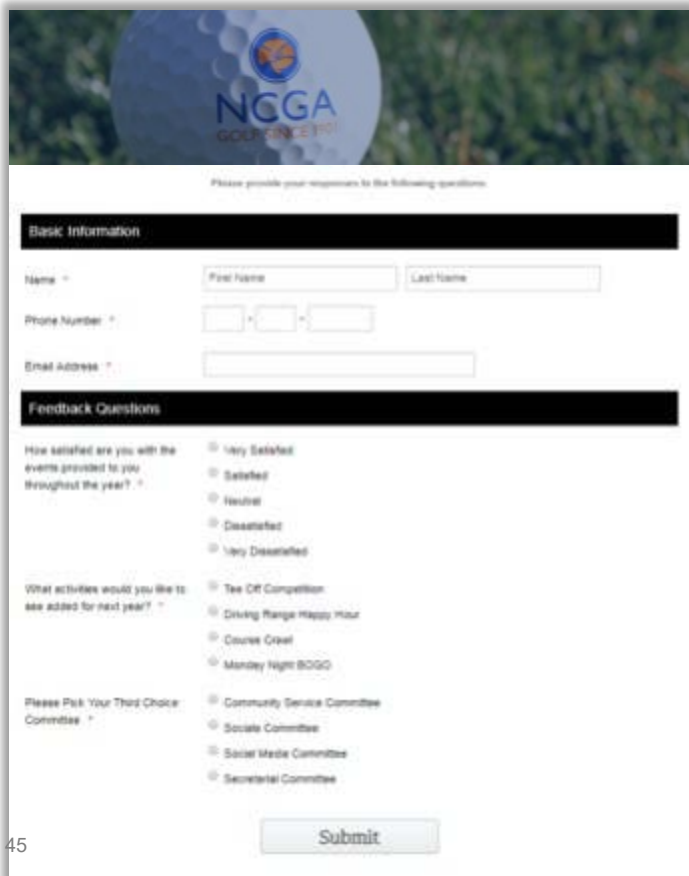
Youth on Course  
3230 Lined Road  
Pebble Beach, CA 95551  
[www.youthoncourse.org](http://www.youthoncourse.org)  
You may [unsubscribe](#) if you prefer not to receive future emails from us. [Privacy Policy](#)

powered by [memberplanet](#)

## Templates

- Creating emails from scratch is a thing of the past. Use a professionally designed template and customize to reflect your branding. Reach out to a specific audience within your database by targeting members based on platform data. Then, optimize your success and gain insights with our detailed reporting that tracks delivery, open rates, and clicks.

# Survey Feature



The screenshot shows a survey form for the NCGA Golf Course. At the top is a header image with the NCGA logo and the text "NCGA GOLF COURSE". Below the header is a section titled "Basic Information" with fields for Name (First Name, Last Name), Phone Number, and Email Address. Below this is a section titled "Feedback Questions" with three questions and multiple-choice options. The first question is "How satisfied are you with the events provided to you throughout the year?". The second question is "What activities would you like to see added for next year?". The third question is "Please Pick Your Third Choice Committee". At the bottom of the form is a "Submit" button.

Please provide your responses to the following questions:

**Basic Information**

Name \*  First Name  Last Name

Phone Number \*  \*  \*

Email Address \*

**Feedback Questions**

How satisfied are you with the events provided to you throughout the year? \*

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

What activities would you like to see added for next year? \*

- ☐ Tee Off Competition
- ☐ Driving Range Happy Hour
- ☐ Course Crawl
- ☐ Monday Night BOGO

Please Pick Your Third Choice Committee \*

- ☐ Community Service Committee
- ☐ Social Committee
- ☐ Social Media Committee
- ☐ Secretarial Committee

Solicit feedback to gain understanding of your members' wants and needs. Request additional information to accommodate your members' needs, such as getting volunteer signups, menu selections, or anything else.

# Officer Administration Tools

Role name \*

Treasurer



## Bank Accounts

Bank accounts used for receiving funds



View



Edit



## Broadcasts

Broadcast emails, text messages



## Discussions

Discussion boards, topic moderator



## Document Storage

Box.com integration for sharing documents



View



Edit



## Donation Sites

Fundraisers, Supporter pages

# Reporting Tools – Club Officers

| ← Payments                                   |            |         |             |        |              |            |                      |  |
|--|------------|---------|-------------|--------|--------------|------------|----------------------|--|
| All  |            |         |             |        |              |            |                      |  |
| Choose Columns Any time Quick Filters Search |            |         |             |        |              |            |                      |  |
| Date   | First Name | Service | Method      | Ref #  | Paid (\$)    | Fees (\$)  | Transfer Amount (\$) |  |
| 09/24/2018                                   | Corrina    | Forms   | Credit Card | 09122D | \$10.00      | \$0.80     | \$9.20               |  |
| 09/24/2018                                   | April      | Forms   | Credit Card | 09595P | \$20.00      | \$1.60     | \$18.40              |  |
| 09/24/2018                                   | Elaine     | Forms   | Credit Card | 20064D | \$10.00      | \$0.80     | \$9.20               |  |
| 09/24/2018                                   | taski      | Forms   | Credit Card | 102984 | \$10.00      | \$0.80     | \$9.20               |  |
| 09/24/2018                                   | Lena       | Forms   | Credit Card | 02454Q | \$20.00      | \$1.60     | \$18.40              |  |
| 09/24/2018                                   | Marcelino  | Forms   | Credit Card | 07003B | \$10.00      | \$0.80     | \$9.20               |  |
| 09/23/2018                                   | Jenna      | Forms   | Credit Card | 093664 | \$10.00      | \$0.80     | \$9.20               |  |
| 09/23/2018                                   | Maya       | Forms   | Credit Card | 94593Z | \$10.00      | \$0.80     | \$9.20               |  |
| 09/23/2018                                   | Tracy      | Forms   | Credit Card | 00958D | \$10.00      | \$0.80     | \$9.20               |  |
| 09/22/2018                                   | Seini      | Forms   | Credit Card | 005114 | \$20.00      | \$1.60     | \$18.40              |  |
|  |            |         |             |        | \$130,325.30 | \$6,157.14 | \$100,300.16         |  |
| 1 2 3 4 5 ... 10 Items per page              |            |         |             |        |              |            |                      |  |

### Payment Details

Sample Member

Paid \$10.00

Total Refunds/Returns \$0.00

Name on Payment [REDACTED]

Payment Date 09/24/2018

Reference 09122D

Source Membership Form

Service Forms

ISSUE A REFUND

# Manage your Club Membership – Club Billing



P.O. Box 1157  
Pebble Beach, CA 93955

(831) 625-4653  
[www.ncga.org](http://www.ncga.org)

## INVOICE

| Balance Due | Bill Date | Due Date  |
|-------------|-----------|-----------|
| \$106.00    | 7/1/2018  | 7/31/2018 |
| Group Info  |           |           |
| Account #   |           |           |
| Group       |           |           |

PLEASE SEND PAYMENTS AND CORRESPONDANCE TO:

P.O. Box 1157  
Pebble Beach, CA 93955

### Statement of Account

Balance Due: \$106.00

|                 |                               | Previous Activity |           |
|-----------------|-------------------------------|-------------------|-----------|
| 4/1/2018        | Previous Balance              |                   | \$39.00   |
|                 | Payment(s) since last invoice |                   | \$39.00   |
| Current Charges |                               |                   |           |
| Member Type     | Qty                           | Unit Cost         | Sub Total |
| New Member      | 1                             | \$49.00           | \$49.00   |
| Existing Member | 1                             | \$39.00           | \$39.00   |
| Junior Member   | 1                             | \$18.00           | \$18.00   |

TOTAL DUE: \$106.00



Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Your Current Balance: \$4880.00

[View Details](#)

[PAY NOW](#)

[USE EXISTING PAYMENT METHOD](#)



Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Your Current Balance: \$4880.00

[View Details](#)

PAYMENT AMOUNT

\$



EMAIL FOR RECEIPT

Enter email

CARD NUMBER

Enter card number

CARD HOLDER NAME

Enter card holder name

EXPIRATION DATE

MM

YY

CVC/CVV

[Back](#)

[CONTINUE](#)





## 4) Club Ambassador Program

# Club Ambassador Program

**Just each club has a Handicap Chairperson or Tournament Chair, NCGA Club Ambassadors are the main contacts for all things NCGA Membership, Marketing and Communications.**

- **Give your club a voice**
  - Let your questions, comments and concerns be heard by the NCGA. We're here to listen, help and work together!
- **Network with fellow Club Ambassadors**
  - We're all working towards the same goal - helping our members enjoy golf more! Share best practices, common issues and solutions, new ideas and more with like minded club leaders and the NCGA.
- **Access to NCGA provided marketing materials and content**
  - Looking to market your club - NCGA offers customizable templates give your club a clean, professional, and consistent look. Produce materials that are unique to your club and reflect the value of both club and NCGA membership.
- **Recognition and Thanks!**
  - Be recognized by members of your club and golfers throughout the region as a pillar of the NCGA community. Club Ambassadors receive exclusive meeting

# Club Ambassador Program

What is unique to Club Ambassadors?



Monthly Club  
Ambassador  
Newsletter



Regional  
Meetings and  
Webinars



Exclusive Club  
Ambassador Golf  
Outing

# Club Ambassador Program

What is expected of Club Ambassadors?



Communication



Two Face-to-Face  
Meetings Per Year





Two Webinars  
Per Year



Short Online  
Surveys  
Throughout the  
Year

Ready to assign your Club Ambassador?  
Please email Lindsay Horton at [lhorton@ncga.org](mailto:lhorton@ncga.org)


# Club Officer Communication

**CLUB OFFICER  
NEWSLETTER**

February 2019

*Club Officer news, updates, resources, and reminders in for the month ahead. We hope this newsletter will be a welcome addition to your inbox and look forward to keeping you up to date on all things NCGA!*

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**2019 Member Renewal Sweepstakes Winners**


Congratulations to R. Gomez who won the NCGA Member Renewal Sweepstakes Grand Prize of a twosome at Pebble Beach Golf Links! **Thank you for your time and dedication to your Clubs to ensure all members joined/renewed for the 2019 season.**

[See All Winners >>](#)

**Credit Requests**

Late deletions? Wrong "Member Type"? Club officers may apply for credits as necessary. The amount of any credit issued will vary based upon the costs already incurred by the NCGA on behalf of the golfer (monthly handicap service fee, magazine issues, cost of membership card, etc.).

[Complete Credit Request Form >>](#)


**NCGA MemberPlanet Webinars**

You've heard about MemberPlanet - Now see it in action! Join us for a [live webinar](#) covering the membership, communication, and engagement tools 150+ NCGA Member Clubs are already using to grow their club and engage their members.

The webinars are a two-part series, with each part lasting one hour: Part 1 is held on Tuesday and Part 2 on Thursday of the same week. Please RSVP for one of the webinar series below.

- [Week 1 - RSVP](#)  
Part 1: Tuesday 2/12, 1 PM  
Part 2: Thursday 2/14, 1 PM

Club Officer Newsletter

**CLUB AMBASSADOR  
NEWSLETTER**

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**Recap: August Club Ambassador Webinar**

Thank you to all who were able to attend our Club Ambassador webinar earlier this month. We had great discussion regarding Club Officer Engagement, NCGA Travel Benefits, NCGA Club Events and the World Handicap System. As always, your feedback is greatly appreciated!

For those who were unable to attend, you can view the presentation [here](#). Please let me know if you have any questions, comments or concerns. We look forward to seeing you all in person this fall for our second round of face-to-face Club Ambassador Meetings!

[View August Club Ambassador Presentation >>](#)


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**NCGA GO: Members Save More!**

Make sure your members know their NCGA membership includes access to a new, easy-to-use online booking site - NCGA GO. Members save up to 70% on hotels and resorts and 30% on events!

Use our easy to share PDF to communicate with your members how they can save more when planning their next adventure.

[View NCGA GO PDF >>](#)



PLANNING A TRIP?  
**TRY NCGA GO!**

**NCGA**  
SAVE MORE  
TRAVEL MORE  
ENJOY MORE

Club Ambassador Newsletter